



community
energy action
charitable trust

Te Rōpu āhuru riaka iwi ki Otautahi

2019 Annual Report

Celebrating

25

years of
Community
Energy Action





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Summary

In 2019

More than
1,600
homes fitted
with insulation



600
homes fitted
with curtains



Nearly
200
Home Energy
Checks provided



More than
130
Education Sessions
delivered



In 25 years (1994–2019)

Nearly
30,000
homes fitted
with insulation

More than
5,000
homes fitted
with curtains

More than
200
Home Energy
Checks provided

More than
900
Education Sessions
delivered

The year in review

From our Chair

This has been a year of challenges for Community Energy Action despite that the organisation worked hard towards returning positive surplus. Over the past few years CEA has been trending towards that goal. It is critical as surpluses enable the organisation to reinvest these funds into the community to do the work it was established to deliver.

On behalf of the Board of Trustees I would like to take this opportunity to thank our CEO, Caroline Shone, and her great team for the strong effort put in during the year thank you. I would also like to thank my fellow board members for their contribution. Thanks also to Sam Uta'i who retired from the Board this year. We also welcomed back David Griffiths to the Board after a short sabbatical.

I wish to take this opportunity to thank all those who contributed financially to the installation of insulation and heating into families homes. Without this support many families would not have warm and dry homes to live in. A special thank you to the Government via EECA for providing the majority of funding for the Warmer Kiwi Homes project.

We have, in 2019, delivered insulation into 1,677 number of homes, heating into 100 homes and provided curtains into 600 houses to keep out the cold. We have undertaken 200 in-home energy assessments. We have also held 133 education events. All in all we have improved the lives of over 5,200 people.

Towards the end of the year the organisation went through the process of creating a new strategic plan to provide direction for the next three years. This involved staff at all levels contributing to and taking ownership of the deliverables set out in the plan. We look to the future to be able to deliver many more warmer and drier homes and provide advice to the community at large to become more energy efficient. We look forward to continuing to work with our partners in achieving our combined goals. We continue to strive to increase turnover, lower our costs and improve our efficiency to ensure our organisation will remain sustainable into the future.

Robert Linterman



From our Chief Executive

During 2019 our staff, supporters, volunteers, funders and partners continued to embody the fundamental character and excellence that defines Community Energy Action (CEA), in its 25th year.

In the heart of what we do is our unfailing commitment to provide practical, sustainable energy efficient solutions to help create a healthy living and working environments for all, in the communities we work in.

This annual report holds the stories, statistics and highlights of what has been achieved by CEA, through 2019. It shows that CEA expanded its reach across the West Coast and completed our New Zealand Red Cross Earthquake programme.

Throughout 2019, CEA continued to work with homeowners, landlords, tenants, other NGOs, local and central government and public and private sector businesses. Not only was independent advice on offer but also energy efficient options tailored to meet the needs of both individuals and business requirements and budgets, as well as subsidises for heating and insulation.

So let's talk about some of our 2019 highlights, they include:

- The completion of the earthquake support programme, following the North Canterbury earthquake of 2016. This was yet another collaboration with New Zealand Red Cross. The programme proved to be extremely beneficial to those recipients most affected by the earthquake and who had assistance through it, across the Hurunui, Kaikoura and Marlborough communities. Additional financial support from the Lotteries Earthquake Fund assisted this programme.
- CEA's Curtain Bank, one of the many services CEA offers had another successful year, helping 600 households with curtaining for their windows, as well as reducing the amount of material going to landfill.
- Increasing our work on the West Coast, working in with local councils and local Mitre 10s across the region.
- Our continued longstanding successful work through partnership with the Energy Efficiency and Conservation Authority (EECA) and their new Warmer Kiwi Homes New Zealand wide \$142m four year insulation programme, which was launched at CEA's offices by the Hon. Megan Woods.
- Our partnership with Environment Canterbury (ECan) and their clean heat programme, supported families requiring heating in replacement for non-compliant first through the air shed areas across Canterbury. In 2018 ECan also launched its Healthier Canterbury Rates scheme.

Our partnerships with EECA and ECan will continue through 2020.

Although we have had another successful year and helped thousands in our community, it shocks me that there are still a large number of preventable deaths each winter that can be attributed to living in cold and damp houses. Children and older people are at increased risk of respiratory problems and cold related illnesses.

Although the number of houses insulated continues to increase through the subsidised insulation programmes, there are still tens of thousands across Canterbury and the West Coast who live in either inadequately insulated homes or in homes that do not have any insulation at all.

Achieving change in the community, can be frustrating as it takes time and a real understanding of the demographics of the areas we work in. CEA has to tailor its services to meet the needs of the individuals. In a concerted effort I have continued focussing on building relationships across our community, with local and central government representatives, public and private sector representatives, as well as policymakers.

I do believe that by doing this, CEA is highlighting the problems and ways in which it can help to eliminate the causes of the cold related issues in housing and implementing ways to educate the homeowners.

I do take comfort in knowing that CEA's work is helping to create warmer homes, but, as we all know there is still a long way to go, to eradicate cold, mouldy, damp homes.

Next year will see more challenges for the Trust and its staff, who will have to adapt and change appropriately to meet not only our working environment challenges, but also to ensure CEA's sustainability. CEA has to be a financially viable entity, to be able to continue its charitable work focus.

These challenges and the difficulties of sustaining a charitable trust, as well as the market competition will continue in the years ahead, but with focus, hard work, commitment and passion, we will be successful.

To do this will include continuing working alongside the public and private sectors (and increasing that reach) and the collaborative partners we have. I am sure this will help us with our on-going work of the last 25 years,

I would like to take the opportunity to thank all of CEA's employees and volunteers for their commitment throughout the year and to all our collaborative partners and funders, who have helped CEA achieve its goals in 2019.

I look forward to working with all of you in 2020 and beyond.



Caroline Shone
2013 – present

25 years of Community Energy Action

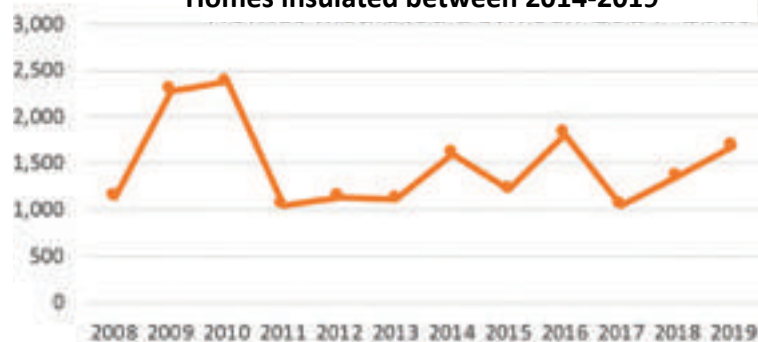
In 1994 Community Energy Action was founded to make Canterbury homes warmer. In those 25 years CEA has seen much change for the better and we are proud to have played an active part in those changes.

In 2019 CEA celebrated 25 years of making homes warmer in the community.

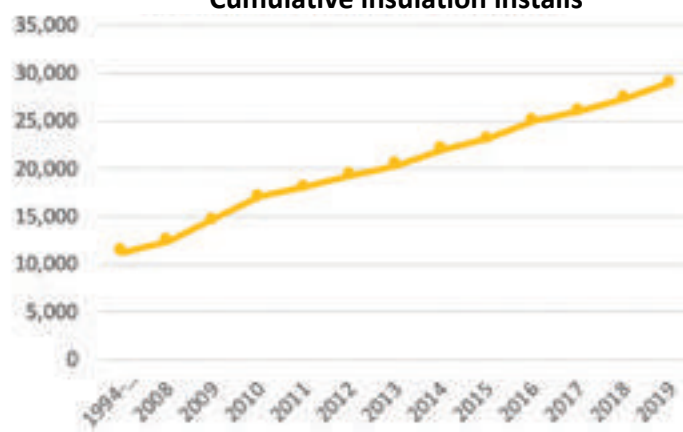
In 1994 the majority of homes had no insulation and nobody had heard of heat pumps. In 2019 many houses in Canterbury have some but not nearly enough insulation or it is old and compacted. In the West Coast there are still many homes without any insulation.



Homes insulated between 2014-2019



Cumulative insulation installs



Community Energy Action throughout the years

1994



CEA officially established

1995

Curtain Bank starts

Orion (then: Southpower) offers CEA free premises

1996

First paid coordinator (with Lotteries grant)

EECA subsidised energy efficiency projects start

2001



Winner EECA award (Residential category)

CCC partnership starts

2003

CDHB partnership starts

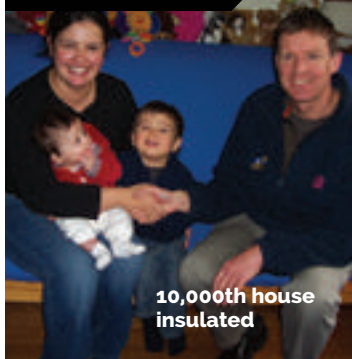
ECan partnership starts

2004



MainPower starts funding allowing expansion into North Canterbury

2006



10,000th house insulated

2008

Winner EECA Top Achiever Award

2009



Launch Energy Advice Service

2010

Co-winner EECA Award (Community category)

2013

20,000th house insulated

NZ Red Cross partnership starts

2014



Launch Mobile Curtain Bank

Winner EECA Award (Champion Christchurch Earthquake Recovery)

2015

CEA expands to the West Coast
CEA includes energy efficient lighting and Design Well Check for new homes to its services

2016

Age Concern partnership starts

Residential Tenancy Act introduces insulation standards

2017

CEA insulates West Coast and Christchurch social housing

2018

Mitre10 West Coast partnerships starts

2019



CEA celebrates 25 years of working on home energy efficiency



Charitable Projects

Surpluses from CEA's social enterprise activities together with financial support from funders and sponsors, make a variety of charitable projects possible that help households in need with services and products that keep their homes warmer.

Subsidised insulation in Canterbury

Subsidised insulation was one of the pillars on which CEA was founded. CEA has been providing subsidised insulation since 1996

In 2019 the Government through the Energy Efficiency and Conservation Authority (EECA) provided a 67% subsidy for insulation. CEA topped this up to a 92% subsidy.

Subsidised insulation in the West Coast

CEA has been working in the West Coast since 2016.

With the West Coast of New Zealand's South Island being sparsely populated, the interest in being a provider of government subsidised insulation and heating has been low and CEA is the only provider travelling there. With low incomes, poor housing and a damp climate, the need for subsidised insulation is very high.

CEA has established a successful partnership with local Mitre10 stores, ensuring part of the surpluses made not just benefit those who received the government-subsidised insulation but also local businesses.

CEA is the only provider of subsidised insulation at the West Coast and has established a good working relationship with local businesses such as Mitre10.

More than 900 low-income homeowners in Canterbury and the West Coast have warmer and easier to heat homes thanks to heavily discounted insulation.



Subsidised heating

Warmer Kiwi Homes funding provided subsidies for eight wood-burners to low income households who had no fixed heating in the main living area. Other help with heating was provided under a partnership with Environment Canterbury.

Customer Story



Enjoying a great view with warm feet

With a tranquil view overlooking a park and the Kaiapoi River, anybody can see the attraction of the house that Edmund bought to live in with his teenage son. But, despite the views, very few would probably have taken on the job to make this house a home...

"The first year was very breezy," Edmund says in an understatement about his do-er-up. The windows fitted poorly and the curtains moved in the wind. Surprisingly the ceiling was insulated but not the walls nor under the floor. Not surprisingly so close to the river, the house was very damp.

"In winter I could feel where the floor was damp and cold. As soon as the fire was out, it was cold," he remembers.

Over the years he himself spent many hours improving his property, gutting the whole house, replacing windows, putting wall insulation in. He turned the little cottage into an inviting cosy home for the two men. But there was still the floor to attend to.

"I had been planning to do it," he says about installing underfloor insulation, "but I hadn't had the time yet." And very honestly he adds: "I wasn't particularly keen to do it."

It explains the delay in getting the underfloor insulation done. Installing underfloor insulation is a tricky undertaking to do well, working in a very confined space. And Edmund is in good company as it's a job very few home handymen are eager to take on. And so the underfloor insulation remained on the to-do list.

A friend who saw Edmund diligently working on his house, asked him whether he had already done his insulation. The friend himself had qualified for subsidies through CEA and recommended Edmund to investigate.

Edmund went straight to CEA. "It was all good to go! The process was really easy. The installers were on time, polite and efficient. It didn't take them any time at all."

"Now we don't have any dampness at all. The house is warm, it stays warmer for longer," he describes the change the underfloor insulation has made. And it's not just the temperature right after the fire has gone out that has changed. "Now when I get up in the morning it is still an OK temperature. I definitely recommend it. It makes a big difference!"

That's an awesome compliment from a very, very capable DIY-er.

Energy Advice Service

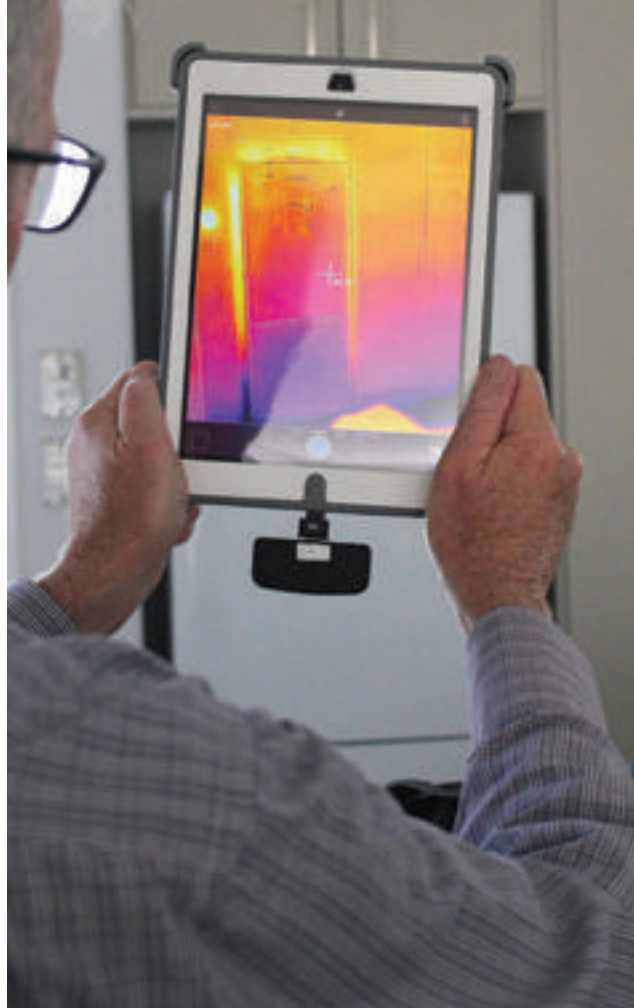
Informal energy advice has been part of CEA since its inception. In 2009 the Energy Advice Service was officially launched.

The Energy Advice Service provides the following services:

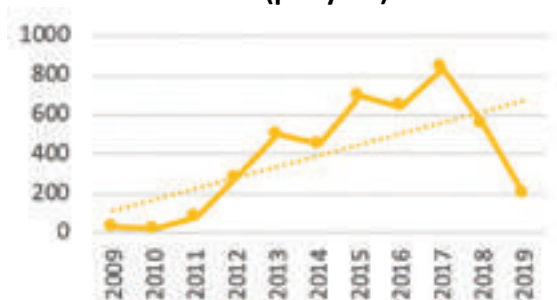
- Advice service over the phone and per email (free)
- Public display area in the office (free)
- Education sessions for groups (free)
- Personalised Home Energy Checks in a customer's home with a written report (mostly free)
- Personalised Design Well sessions for those building a new home

In 2019 funding from Environment Canterbury and Main-Power meant 183 Home Energy Checks could be provided free to homeowners in North Canterbury and the Christchurch City Council ratepaying area. CEA also provided 131 free education sessions to (community) groups, many of which work with vulnerable people in the community.

Since its inception in 2009 the Energy Advice Service has provided more than 4,000 Home Energy Checks as well as more than 900 education sessions for an estimated 82,000 people.



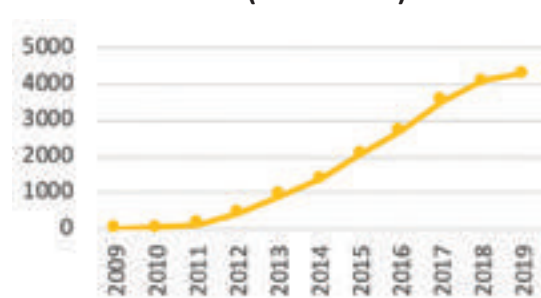
HECs (per year)



Education sessions (per year)



HECs (cumulative)



Education sessions (cumulative)



Curtain Bank

The Curtain Bank was CEA's first charitable project and started in 1995.

With many Canterbury homes single glazed, and no subsidies available for double glazing, windows are often the weakest links in Canterbury homes. With the expense of double glazing prohibitive for many households, there is no quick fix for heat loss from windows and the majority of older homes will be single-glazed for many years.

After double glazing, curtains are the next best measure to reduce heat loss from single-glazed windows. By providing free recycled curtains, Community Energy Action's Curtain Bank fills a gap in New Zealand's home energy efficiency measures.

The Curtain Bank has multiple curtain donation bins across Canterbury which collect second hand curtains. Donated curtains are sorted, measured and folded by volunteers and put on shelves sorted by size. Typically the Curtain Bank has over a thousand curtain sets to choose from. They are sewn to size and lined where necessary.

Single glazed windows are often the weakest link when it comes to energy efficiency.

CEA's Curtain Bank supplied nearly 6,000 homes with curtains since its start in 1995.

In 2019:

- 600 households assisted
- 3,000 windows curtained
- 1510 people benefitted
- 17,733.43m² curtain fabric recycled.

Homes supplied with curtains (per year)



Homes supplied with curtains (cumulative)



Customer Story

Getting it right from the get-go

Rochelle used to work for the Christchurch City Council when one day they had a seminar at work by one of CEA's energy advisors. What she heard there made such an impression that as soon as she bought a house with her partner, they called in CEA to check on their new purchase.

"It is our biggest investment but we had never bought a house in New Zealand before," she says. "We wanted to know how to start, where do we go from here?"

They were unsure what to look for to make the house warmer and healthier for their young family.

"The CEA assessor was full of knowledge on how to best spend your money. It was really reassuring." CEA upgraded their insulation and advised the family about the best heating. But the assessor also told Rochelle about the importance of good curtains, enclosed curtain tracks and the Curtain Bank.

"I would never have known about these enclosed curtain tracks," Rochelle recalls. With Rochelle now a stay at home mum and the family down to one income, the price of new curtains was a bit of a shock. "We looked at a few places but curtains are insanely expensive!"

So they contacted the Curtain Bank.

"I couldn't believe it when I saw the big room with all the curtains. I thought they were going to be very brown and old but it wasn't like that at all. I was super impressed with how everything was organised and stored. Obviously a lot of work has gone into that."

"The staff at the Curtain Bank were amazing, so friendly and very helpful to find something suitable for the kids' bedrooms."

Rochelle's two young daughters were very excited to get new curtains. "Fearne calls her room the rainbow room. She loves the colour. Her room is the hottest in the house. With the curtains it is much cooler now."

The other kids' bedroom had the opposite problem. "Lily's room doesn't get any sun at all and used to be very cold. Now it's fine. I can't thank you enough!"

And Rochelle is spreading the word about CEA and the Curtain Bank. Her sister just bought a house and she has advised her to contact CEA. "Those guys put you on the right track, I told her." Intended or not, we think that is an excellent pun!





"The CEA assessor was full of knowledge on how to best spend your money. It was really reassuring."

— Rochelle

Social Enterprise

Earning its own money for the charitable parts of the organisation has been an integral part of CEA from the beginning. In 1995 CEA commenced commercial hot water cylinder wrapping. Soon after, non-subsidised insulation was added.

Today CEA is proud to generate a large part of its funding through its social enterprise activities mainly installing non-subsidised insulation, in addition to support from funders and sponsors. Having a diverse funding base that is not solely dependent on funders and sponsors, makes CEA less vulnerable financially.

Earning income from non-subsidised activities has been part of CEA since the very beginning.

Non-subsidised insulation

CEA can provide insulation to all homes in Canterbury (north of the Rangitata) and the West Coast.

In 2019 CEA installed insulation in the homes of nearly 500 households who didn't qualify for subsidies.

Non-subsidised insulation in Canterbury and the West Coast for homeowners and landlords provides income for our charitable projects.

Landlords and insulation

Mid-2019 the Residential Tenancy Law came into effect, setting minimum standards for insulation and heating in rental properties. No subsidies were available to landlords. Landlords made up the large part of the non-subsidised work of CEA, with demand steady throughout the year.

CEA played a big part in ensuring rental properties in Canterbury and the West Coast are compliant with the law requiring minimum standards of insulation.

Retail


CEA sells a limited selection of energy efficiency products that have been proven to be effective and affordable. They include a range of products made from fabric from the Curtain Bank not required or suitable for curtains.

The plastic supermarket ban that came into effect in 2019 opened a market for re-useable shopping bags made from left-over curtain fabric.





Helen Clark and Ruth Dyson with CEA staff
outside completed insulation job, 2005.



**In 2019 CEA installed
insulation in the
homes of nearly 500
households who didn't
qualify for subsidies.**

Partnerships

The ability to quickly set up large scale projects, manage them efficiently and cost-effectively with detailed reporting, has seen CEA partner with some of the biggest organisations in the region. Among its stakeholders, CEA is well-known to be able to deliver practical help to a large number of customers fast and effectively. It includes delivering help to vulnerable groups in a sensitive way and being able to report back comprehensively.

We are proud to be a trusted partner of organisations like New Zealand Red Cross, Christchurch City Council and Environment Canterbury, delivering practical help in an efficient and sensitive way.

CEA and Red Cross

Working together since 2011

Worldwide, when an emergency happens, the Red Cross is often one of the first ones on the scene to deliver aid. In New Zealand the worldwide organisation has been working with specialised local partners in emergencies.

CEA is one of those partners. A successful partnership with New Zealand Red Cross started after the Christchurch earthquakes and was continued after the November 2016 earthquake in North Canterbury. The two year North Canterbury project finished in June 2019.

Damaged homes, insurance settlement delays and lack of insurance can leave households in cold and draughty homes, affecting the health of the occupants. With financial assistance of New Zealand Red Cross, CEA delivered a comprehensive housing energy efficiency packages over the years. It included free insulation, heating, ventilation, curtains, curtain tracks, energy efficient lighting, as well as help with heating costs. Some of the assistance provided after the November 2016 earthquake was for households in very remote locations.



Christchurch earthquake assistance 2013-2016

- Winter Warmer Packs included energy efficiency products
- Winter Make It Right—emergency repairs for 60 homes
- Find & Fix—emergency repairs for 700 homes
- Repair Well—energy efficiency improvements during earthquake repairs for 435 households
- Warm & Well—energy efficiency improvements during earthquake repairs and grants for heating costs for 435 households



North Canterbury earthquake assistance: 2017-2019

- **Nov 16 Earthquake Hardship Support Project**
 - 413 households assisted
 - 200 HECs
 - free insulation incl wall insulation: 91
 - heating appliances: 82
 - free curtains: 252 households
 - lighting upgrades: 13
 - ventilation: 73 households
 - firewood or power bill assistance: 417 grants to 299 households



Chief Executive Caroline Shone and Councillor Andrew Turner carry the first new bale of free insulation into Georgina House's Council unit in Halswell.



CEA and Christchurch City Council

Working together since 2001

CEA's relationship with the Christchurch City Council (CCC) is well-established. The exact date of CEA installing the first insulation in CCC housing has been lost in history but is believed to have been between 2000 and 2005. Over the years CEA has insulated hundreds of council properties, fitted curtains from our Curtain Bank and applied draught stopping measures.

Council properties house some of the most vulnerable members of society. Installing insulation in the homes of these people is not just a physical job but one that requires care and sensitivity around its occupants. CCC know that as a charity they can rely on us to do that well.

In 2019 CEA installed insulation in 164 council flats.

In another project, the Christchurch Agency for Energy Trust (CAfE), established by CCC to promote energy efficiency in the city, provided funding to replace old-style downlights with LEDs. The funding was available to customers eligible for subsidised insulation. Without the replacement LED downlights, large gaps in insulation need to be left around old-style downlights, to mitigate the fire danger from the heat from transformers. This would greatly reduce the effectiveness of the insulation. More than 100 customers were assisted with a subsidy for new LED downlights.

Shedding light on an invisible problem: Old-style downlights with transformers that get hot need large gaps left in the ceiling insulation. LED downlights can be insulated over and greatly increase the effectiveness of insulation.



CEA and Environment Canterbury

Working together since 2003

Informal cooperation between CEA and Environment Canterbury goes back nearly two decades with the two organisations promoting energy efficiency and efficient, clean heating together as far back as 2001. From 2003 CEA was a contractor of the long running Clean Heat Project which provided subsidised insulation and clean heating to address Canterbury's air quality issues.

In 2019, CEA administered a hardship fund that delivered financial assistance to 18 households with woodburners which had expired. In another scheme, Healthy Homes Canterbury, administered by CEA on behalf of ECan, insulation and clean heating can be added to the regional rates. This offer was taken up by 16 customers for insulation, 15 for woodburners and 11 for heat pumps.

CEA also provided 17 education sessions about best practice woodburner operation. Most sessions were provided to those receiving funding for a new woodburner.

Today, three former air quality ECan staff work for CEA.



Sponsors and Funders

CEA wouldn't be able to do the work it does, without its loyal sponsors. We are proud to say that some of our sponsors have literally been with us all throughout (much of) our 25 years, others have been with us for a substantial part of that. From providing in-kind help such as rent-free premises, to funding for insulation for vulnerable customers, CEA wouldn't have been where it is today without these supporters.

Orion

Sponsor since 1995

Orion started its support right back in 1995 (then called Southpower), offering CEA free premises in its own building. CEA continued to work from the Orion building until it outgrew the premises in 2009. From 1997 Orion funded insulation and has continued to do so until today and has also supported CEA in a myriad of other practical ways. In 2019, customers with a Community Services Card had their WKH subsidy increased from 67% to 92% thanks to Orion funding. For many customers this has made the difference between insulation being unaffordable to making it possible.

Energy Efficiency and Conservation Authority (EECA):

Sponsor since 1995

In 1995 the start of the Curtain Bank was made possible with a grant from EECA. In 2007 CEA was part of a successful regional pilot for the insulation subsidy programme that extended to a national programme in 2009. CEA has been part of the programme ever since. In 2019 the programme is running under the name Warmer Kiwi Homes.

MainPower

Sponsor since 2004

In 2004 CEA was able to expand its insulation service to North Canterbury thanks to funding from MainPower. In 2019 they funded additional support for insulation for vulnerable families and Home Energy Checks.

Lotteries Grants Board

Sponsor since 1996

Funding from the Lotteries Grants Board made CEA's first paid coordinator possible in 1996. Since, they have supported the organisation in a myriad of ways. In 2019 like previous years, they generously provided funding for the Curtain Bank.

Genesis

Sponsor since 2010

Genesis sponsorship of the Curtain Bank started 4 days before the first Christchurch earthquake. Genesis sponsorship has been unwavering and continues today.

New in 2019

At the end of 2019 CEA welcomed a substantial donation from Christchurch Casino for the Curtain Bank.

Other funders

Other funders and sponsors in 2019 included: Hyman Marks Trust, CCC, ECan, Rata Foundation.



People

Staff

CEA has a proud history of staff retention. Not less than ten of the staff of just over 30 have been working for CEA for more than ten years. Many others have been working for CEA for many years. The low staff turn-over means little time and money is spent in induction training of staff and more time can be spent on new projects and continuously improving systems.

Staff are diverse in ethnicity with Maori, Pasifika, NZ European, English, Hungarian, South African, Filipino, Estonian, and Dutch backgrounds among those working for CEA.

Les Norris, Insulation Manager since 1999

CEA's longest serving staff member Les Norris started exactly 20 years ago.

"At an Aranui employment agency there were all these vacancies that paid \$8/hour and suddenly I saw this job that paid up to \$25/hour. I thought it was a mistake. Just call them, they said and I did. CEA's manager at the time asked whether I could be there in ten minutes, I had a ten minute interview and started the next day on a three months contract. When, three months later, the foreman left, I replaced him. The rest is history."

Les has seen a lot of change in those twenty years. Some practices from the past are hard to understand these days: "In 1999, us installers got a two weeks list with addresses to insulate and we just knocked on doors without appointment." Of course today every customer has an appointment!

And it isn't the only thing that has changed for the better: "Back in the days, it was just a job for many guys. Today, a lot of our installers have been with us for many years and know a lot about the product, about insulation and energy efficiency in general and play a role in educating the public."

"It's a job I have been enjoying. Interacting with the public, working with vulnerable people, is rewarding. When you are going back a couple of months after the insulation has been installed and they tell you how it's been their best winter ever, haven't had any sickness, that gives you a sense of achievement."

Something that hasn't changed according to Les is that people still don't know enough about energy efficiency although knowledge has improved over the years.

"And another thing that has remained the same is that CEA always was and still is about community," Les concludes.



Les Norris, Insulation Manager, is CEA's longest serving staff member of 20 years.



MP Poto Williams gifting award for CEA Curtain Bank on behalf of Volunteering Canterbury, 2019.

Volunteers

Volunteers have been part of the Curtain Bank from the beginning and it could not operate without their help. Sorting, measuring, folding and bagging donated curtains is all done by volunteers.

With CEA's move to 299 Tuam St, the Curtain Bank acquired more space and could accommodate more volunteers. The project has the help of regular volunteers as well as casual volunteer groups. A group of volunteers with mental disabilities and their carers also help on a weekly basis.

CEA provided volunteer work for thirteen regular volunteers and 4-5 volunteers with mental disabilities and 3 carers in 2019.

School and workplace groups do not just provide a helpful contribution to the Curtain Bank. They are also a valuable education tool. Especially where groups from a more privileged background volunteer at the Curtain Bank, the work gives them a look into how other, more disadvantaged parts of society live.

An estimated
3,500
volunteer hours were put into
the Curtain Bank in 2019.



Financials

Independent Audit Report

The information in this financial report has been summarised from the Annual Accounts of Community Energy Action for the year ending December 2019. The external auditor was BDO Christchurch. A full financial report is lodged with Charities Services and is also available on request from Community Energy Action.

	2019	2018
REVENUE	\$4,003,937	\$4,077,457
Less cost of sales	\$2,601,914	\$2,692,368
GROSS MARGIN	\$1,402,023	\$1,385,089
Other income	\$167,611	\$206,464
TOTAL REVENUE	\$1,569,635	\$1,591,554
Less expenditure	\$1,631,803	\$1,757,564
Total comprehensive revenue & expense	\$(62,169)	(\$166,011)

Community Energy Action Charitable Trust
PO Box 13759
Christchurch 8141

Charity number: CC28706

299



community
energy
action
charitable trust





Celebrating

25

years of
Community
Energy Action



community
energy action
charitable trust

Te Rōpu āhuru riaka iwi ki Otautahi

